

Getting started with your Rallybound campaign

Thank you for choosing Rallybound for your social fundraising needs! Here's what's going to happen next:

Basecamp

You will be set up with a Basecamp project, which is shared with the Rallybound team. In that project, there is a to-do list, which delineates the steps required to launch your site. Some of those to-dos are to be completed by our team, and some will need to be completed by you. Specifically, you will need to:

- Provide us with branding and design elements.
- Choose a template for your site, and indicate any specific customizations you will need.
- Provide a URL at which you will be hosting your fundraising site, and relevant information.

As always, at any time during the process, we are here for you, available to walk you through everything you need to do.

Payment Processing

Rallybound offers [flexible payment processing options](#), allowing you to accept credit card payments from most payment providers. [WePay](#) and [Stripe](#) are the two most popular options due to their ease of setting up an account and integrating with Rallybound. You may also integrate with other payment providers such as [Authorize.net](#), [PayPal](#), [USAePay](#), and [others](#).

Registration Process — Options

At Rallybound, we understand that different organizations might have different needs when it comes to the user sign up process. For example, some organizations might want to include product and pricing details in the process, while others may want a simple, one-step action. To accommodate all the options, we provide [multiple flexible sign up options](#) for organizations to choose from and deploy to their users.

We also allow for organizations to modify their particular registration process by adding custom [registration fields](#) for users to submit during the process. For example, you can sell products or capture the gender of the registrant in custom registration fields.

Auto Responders

To automate the the process of sending confirmation emails, Rallybound features [robust auto responders](#) which are automatically generated and sent based on specific criteria. For example, when a new user signs up, they will receive a congratulatory email, with some next steps. Administrators are able to [edit the text of the auto responders](#) as well as [adding new ones](#), allowing them to customize and personalize their campaign.

Campaign Settings

We want you to make your campaign your very own. To that end, we encourage you to visit the [Settings section](#) in the admin panel to modify your campaign to be exactly as you want it to be. Some things you will find in that section include: [campaign information](#), [campaign defaults for goals and teams](#), [organization information](#), [default donation options](#), and [email options](#).

In addition to those settings, you can also modify your [campaign dictionary](#) (which dictates various universal settings across your site), modify defaults for [personal and team fundraising pages](#), and [edit the content on your site](#), among many other options.

Support

The Rallybound team is here for you every step of the way. If you need help with anything, please create a support ticket at our [Help Desk](#).