

How to update the default fundraiser hero image

When a user signs up a fundraiser, the default user hero image (background) is used as their hero image until they upload their own image. This default user hero image appears on the fundraiser's page, above their name and profile image. It is a good idea to upload a custom default image that matches your campaign's branding, so that your message gets out there even if the fundraiser didn't actually upload an image. To change the default user hero image, follow these steps:

1. Log in to your campaign admin panel (yoursite.com/admin)
2. Click "Site Content" in the left sidebar
3. Click "Media Library"
4. Select "Upload New Image" at the top of the window
5. Click "Select Files" in the pop up window and upload your desired image.
6. Click "Enable Editing" in the top of the window, and click "Yes" in the ensuing pop up
7. Drag the newly uploaded image to the section titled "Fundraiser Page Default Hero Image".

The screenshot displays the admin interface with a left sidebar and a main content area. The sidebar includes sections like Home, Donations, People, Admin Users, Email, Settings, Registration Fields, Discount Codes, Site Content, Ticket Builder (Beta), Form Fields (Beta), and Reports. The 'Site Content' section is expanded to show 'Media Library'. The main content area has a top toolbar with 'Reset / Refresh', 'Enable Editing', 'Upload New Image', 'Add Video', and 'Upload PDF'. Below this is a 'home.jpg' image with '[link here]' and '[text here]' text. The 'Photo Gallery' shows two images labeled 'IMG_0016.jpg' and 'IMG_00162.jp'. The 'Video Gallery' is empty. The 'Campaign Image' and 'Fundraiser Page Default Hero Images' sections are both empty with instructions to upload and drag images. A red arrow points to the 'Fundraiser Page Default Hero Images' section. Below it, two images are shown: 'signs.jpg' and 'pure-banner.jpg'. The 'Team Page Default Hero Images' and 'Default Member Image' sections are also empty. The 'Default Team Image' section is empty. At the bottom, there are social media icons for 'Follow' and 'Like', and a note: 'All times are Pacific (Daylight) Time unless otherwise noted.'