

# Logging in to Your Admin Account

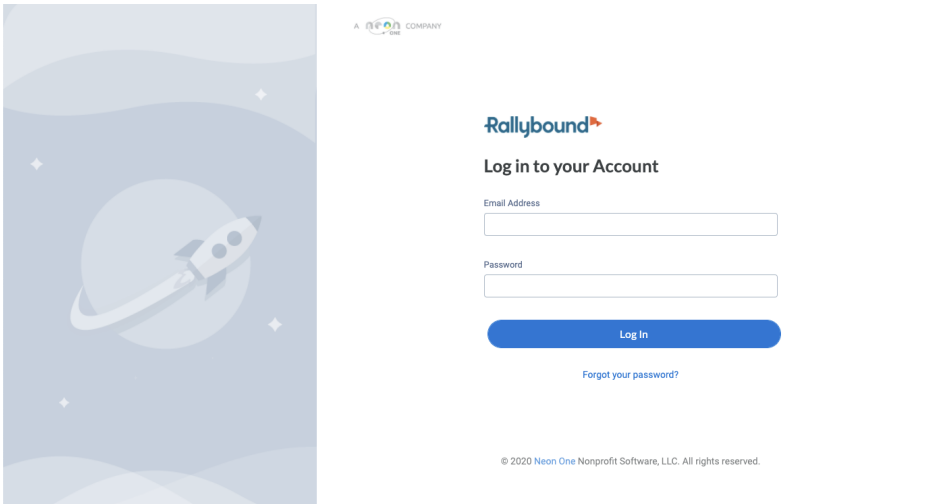
Rallybound's administrator account management experience is provided by the Single Sign-On (SSO) service provided by Neon One, Rallybound's parent company. Consequently, all administrator logins are redirected through the NeonSSO app. Most of the time, administrators will not notice anything unexpected in the login and account management experience, however to access some advanced features, it's necessary to become familiar with the NeonSSO service.

## Logging in to Rallybound

To log into your Rallybound administrator account, simply visit [admin.rallybound.com](https://admin.rallybound.com). On the resulting login page, enter your credentials and click "Log in".

*Note: If your organization requires multi-factor authentication, you will need to verify your account using two-step verification. Please [click here](#) to learn more about multi-factor authentication.*

If you do not remember your password, click "Forgot your password?" and follow the ensuing flow. If you do not have an account, please contact an administrator at your organization to help you locate your email invite or resend a new one.



## Logging in to NeonSSO

Another way to log in to the Rallybound Admin is to visit [app.neonssso.com](https://app.neonssso.com). Enter your credentials and click "Log in". This brings you to a page on which is listed all your Neon One apps. If your organization uses other Neon One products, such as NeonCRM, those will be listed here as well. To navigate to the Rallybound Admin from this interface, simply click the Rallybound app card.

*Note: If your organization requires multi-factor authentication, you will need to verify your account using two-step verification. Please [click here](#) to learn more about multi-factor authentication.*



### Log in to your Account

Email Address

Password

[Forgot your password?](#)

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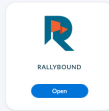
Waiting for address:one-its.com...



john@one.com  
logOut

My Applications

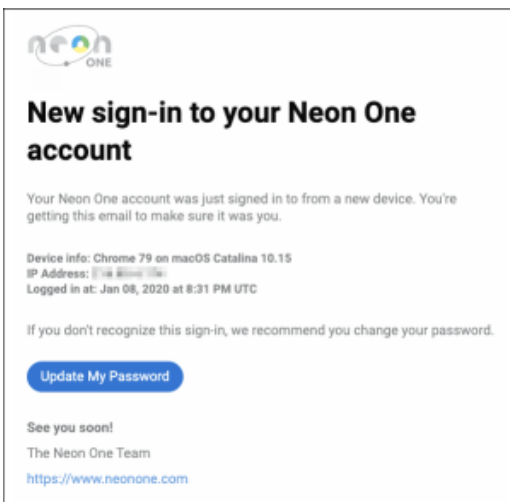
#### My Applications



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## Login Management

Every time a login is detected from a new device, you will receive an email notification that a new device login has occurred. If a login is not recognized, be sure to update your password as soon as possible by clicking the "Update My Password" button in the email and following the ensuing steps.



Additionally, at any time, you may view a list of recent logins to your account to ensure there is no unauthorized access. Once again, if a login is not recognized, be sure to update your password immediately by clicking the "Change My Password" button on this screen. To view a list of recent logins, log into your account at [app.neonss.com](http://app.neonss.com), click the profile dropdown at the top right, and click "My Devices".

...com  
Log Out

- Update Password
- 2-Step Verification
- My Devices

### 3 My Devices

You have signed in to your Neon One account from these devices:

Device	IP Address	Last Login
Chrome 79 on Windows 10 <i>Current Device</i>	192.168.1.100	Jan 08, 2020 at 6:54 PM UTC
Chrome 79 on a Google Pixel 3 running Android 10	214.168.4.100	Jan 08, 2020 at 5:12 PM UTC
Safari on an Apple iPad running iOS 12.2	192.168.1.100	Jan 08, 2020 at 4:40 PM UTC

**Don't recognize a device?**  
If there's a device you don't recognize, someone else may have your password. Change your password to protect your Neon One account.

[Cancel](#) [Change My Password](#)